

Appendix C - Feedback from Children and Families about their involvement in SLF

Quotes from parents/carers

- " Having an SLF support worker has made a massive difference to everyone in our family. Having someone that understands and is willing to listen. Provides ideas of way that I can help myself and the kids, as well as accessing services that can help us."
- "That I am able to contact SLF, even though my case has been closed. It makes me feel safer and more confident as a parent."
- "Finding organisations that help with his learning. Opening up on feelings and not feeling trapped anymore."
- "When she said that she could work with the whole family. I had not worked with agencies before and did not trust them. I was really happy as my daughter and her boyfriend were able to attend the job club."
- "Being given tools to help in challenging situations. Having someone to listen."
- "I think that it's a good service, everything that's being put in place is working."
- "Just being there for me when I most needed someone. I wouldn't have been able to carry on if it hadn't been for my workers support. Nothings to big or too small to ask her, she has made me realise that I am alive. I am forever grateful for her help and support, I call her my guardian angel."

Child / Young People

- "My worker makes me feel supported, even when I feel very alone."
- "I go to Winning Wednesday's because it's a place where I take refuge in where I can be myself without being judged for it."
- "My worker helped my step dad to leave by telling him some things that he was doing were not right."
- "Basically my SLF worker stopped me from getting into trouble and gave me good advice that really helped a lot."

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